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» Messages

What can I find in this page?

In this page you can read or erase the messages the bank has sent to you.

How can I get the information I am interested in?

The fields are:

- Status: It shows your message situation (new or read).
- From: Entity who sends you the message.
- Detail of your message, date: It shows the date on which the bank sent the messages.
- Topic: Title of your message.

Important:

- You can only check your messages inside **Banca**Net.
- You can only erase or read one message at a time.
- Messages more than one month old will be automatically erased.
- Once you have read your message, you can export it.
- If you want to read or erase a message, select it from the list and click on the corresponding button.
- If you have more than 20 messages, click "See more messages".
- If you have not received any messages, a text will tell you that you do not have any messages, so far.
- If you have any comment or doubt regarding a message, you can resend it to the sender.

In addition:

- You can use the **Banca**Net main menu, logout or ask for help at any time.